

Dog Licensing in the Cloud

Intelligent Solutions from Ergo

Ergo has developed an innovative online system, to revolutionise dog licensing in Ireland, dramatically improving efficiencies and saving Council's thousands of Euro by streamlining their process.

Councils can save thousands annually by allowing dog owners to manage their dog licence applications online, providing an improved and more convenient service to the end-user.

The online system allows owners to apply, pay for and receive their dog licence online within minutes, saving the council €1.50 per transaction compared with the An Post fee.

Dog owners can connect to the system via the Council's own website where they are directed to the Dog Licensing Screen. They are guided through the process from application to payment, where they can print out their licence or receive an e-mail a copy for electronic reference (much the same as online-airline tickets).

The system enables applications for single or group licences and it is possible to register multiple dogs

in the same transaction. When all requirements have been entered the system will allow users to make a payment via credit or laser card. The system can be fully integrated and configured to any Council's existing financial system, in line with e-Government initiatives, providing better services to the customer and improving efficiency across the board. The online solution is always available, 24/7 and 365 days a year.

Ergo provides this technology on a Cloud based Software as a Service Model. There is only a minimal set up fee and thereafter, payment is only required when a licence is purchased. There are no hardware or software licence costs. Further significant savings are gained via administration reductions; as online transactions are transferred immediately to your bank, there is no requirement to request payment from An Post.

Dog Licensing Process

Via An Post

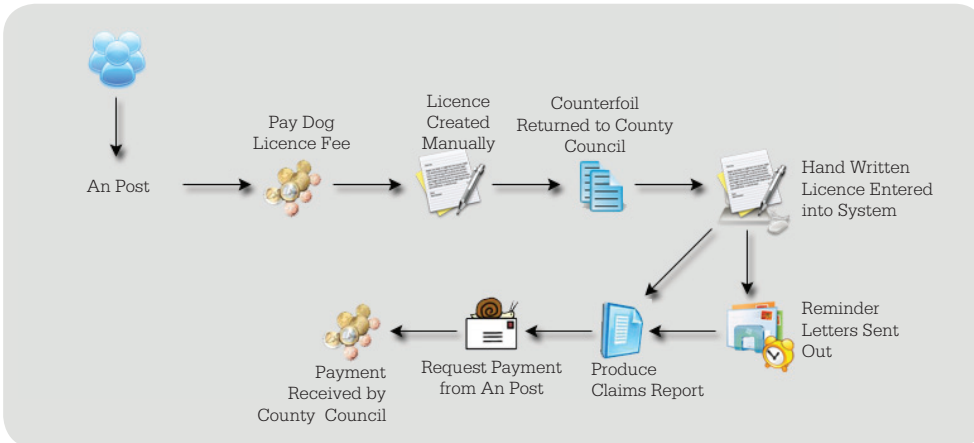


Fig 1: Demonstrates the costly and time consuming process of ordering a dog licence via An Post.

Via Cloud Online System

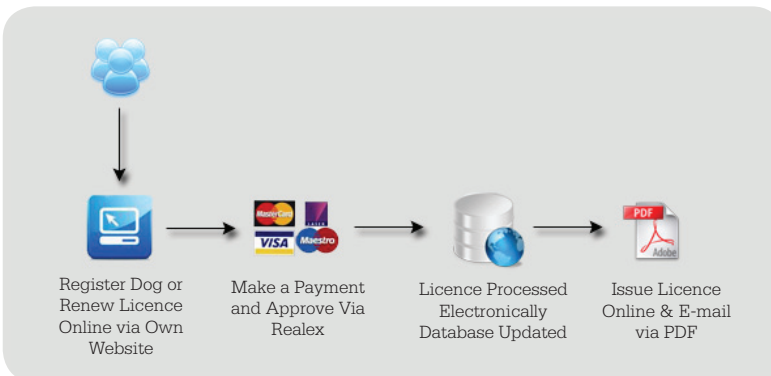


Fig 2: Demonstrates the cost effective and efficient process using the Cloud Online System

Dog Licensing Online System Preview

Sunshine City Council
Dog Licensing System

Apply For Licence > Owner Details > Dog Details > Dog Restrictions > Payment Details > Licence Production

Owner Details

(*) Required Fields

Title	Mr *	County	Kerry
First Name	Tony *	Townland	Killarney *
Surname	Waldron *	Phone	087 977 4292
Address	1234 Main Street *	Mobile	087 977 4292
	Killarney *	Email	Tony.Waldron@ErgoGrou
	Co Kerry		
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